



Table of Contents

Introduction	2
Logging onto eBill	3
Resetting/Changing your Password.....	3
Navigating eBill	4
Changing Customer you are Representing.....	7
Setting your Customer ID Default.....	8
Initial Bank Account Setup.....	10
Adding a Bank Account	12
Deleting a Bank Account	13
Viewing Account Balance and Invoices	14
Viewing Invoice Detail.....	15
Viewing your Pending Disputes	17
Disputing an Invoice.....	17
Scheduling a Payment	19
Viewing/Cancelling a Scheduled Payment.....	23
Viewing Processed Payment(s)	24
Viewing Paid Invoices	26
Logging Off.....	28
How to Get Support.....	28



Introduction

Welcome to our new online and billing service – eBill!

eBill is a user-friendly tool that will help you view and manage your payments online. This manual contains step-by-step instructions and details to provide you with a more comprehensive view of eBill.

eBill is similar to EZ Pay with additional benefits:

- Easier to navigate
- Dedicated system support
- Installment detail is available at invoice level
- Ability to schedule payment for an invoice at installment level
- Ability to do multiple disputes



Logging onto eBill

Step	Action
1.	In the User ID field, type <i><your User ID></i> .
2.	In the Password field, type <i><your Password></i> .
3.	Click Sign In button.

ORACLE
PEOPLESOFT ENTERPRISE

1 User ID:

2 Password:

3

To set trace flags, click [here](#)

Select a Language:

English	Español
Dansk	Deutsch
Français	Français du Canada
Italiano	Магвар
Nederlands	Norsk
Polski	Português
Suomi	Svenska
Čeština	日本語
한국어	Русский
ไทย	简体中文
繁體中文	العربية

Resetting/Changing your Password

If you forget or would like to change your password, please contact Customer Service at (800) 233-9121 X7181.



Navigating eBill



Note: the best way to navigate through eBill is by using the Menu options on the left.

Step	Action
1.	Click My Account link.



Menu

Contains links to commands and information on your account

View Pane

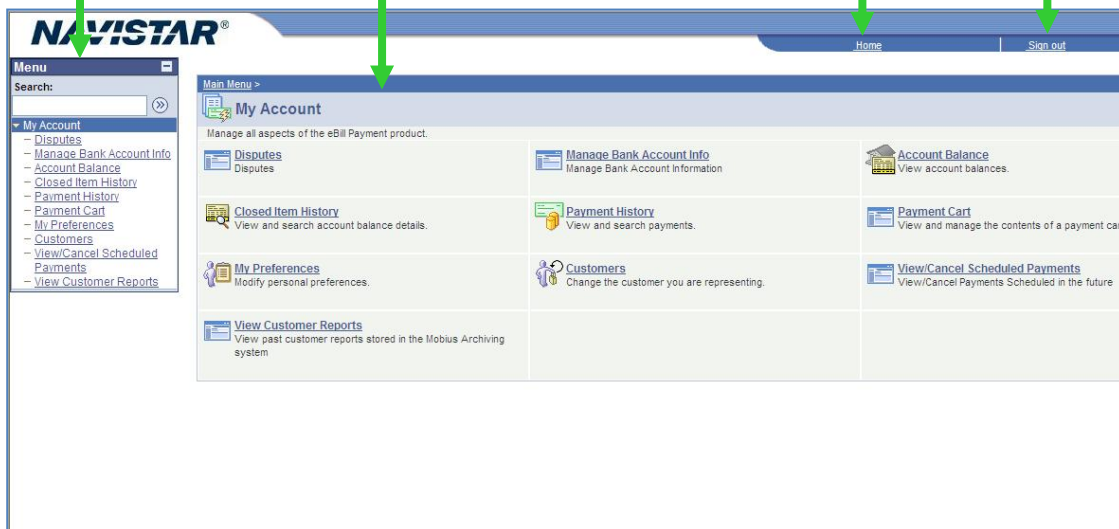
Displays items selected in the Menu

Home

Link to home page

Sign out

Link to sign out of eBill



Note: When viewing **My Account**, the same functions will show as icons in the view pane

My Account is where you will be viewing and/or administer the following activities:






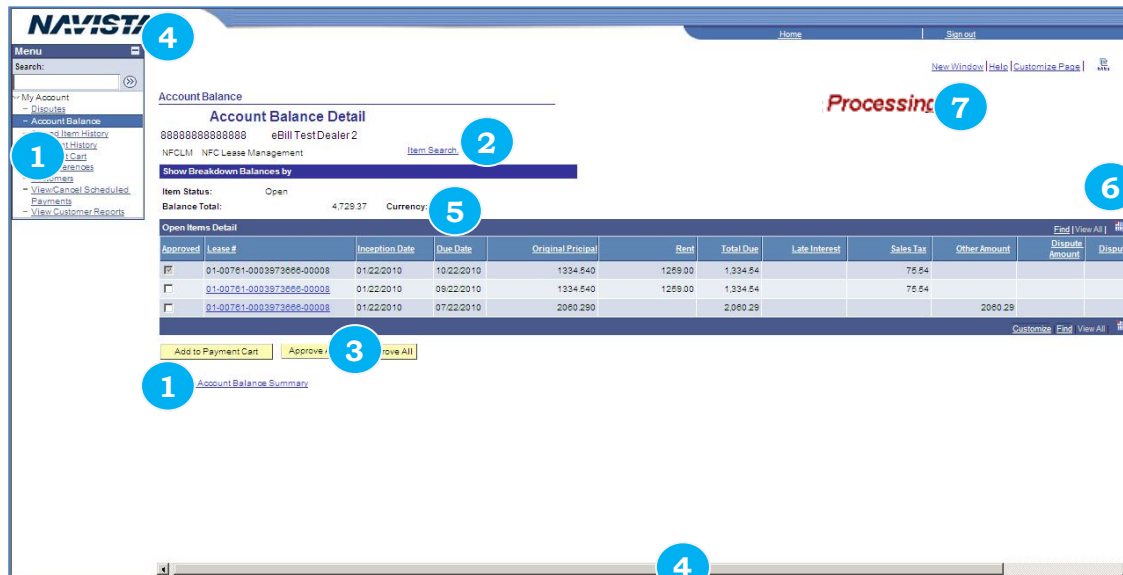
eBill Lease User Guide

- Disputes - dispute an invoice
- Manage Bank Account Info - add, change or delete your bank account information
- Account Balance - view your overall account balance and balance at invoice detail
- Closed Item History - allows you to see an itemize list of all invoices that have been paid off and closed
- Payment History - allows you to see an itemized list of all payments that have been made to your account
- Payment Cart - allows you to view and confirm your payments
- My Preferences - allows you to set your default preferences for customer representation, viewing and searching information
- Customers - allows you to change the customer you are representing
- View/Cancel Scheduled Payments – allows you to view and cancel any payment you have scheduled for a future date



eBill Lease User Guide

Tip #	Navigation Tip
1.	Avoid using back and forward arrows on your browser.  To navigate back and forward a screen, use the blue hyperlinks scattered around the screen (e.g. Return to Account Balance Summary) or links in the main menu.
2.	Use Search to narrow down the note(s) that you are looking for.
3.	Buttons to complete your activity (e.g. Save Add to Payment Cart , etc.) are at the bottom of the screen.
4.	Use the scroll bars or minimize the menu  to see more contents.
5.	Any screen with list is sortable (ascending/descending). Simply click the column name (e.g. Due Date) to sort.
6.	Contents in any screen with list are exportable. To export click  .
7.	You may or may not see a wait indicator (<i>Processing</i>) as you navigate from one screen to another.



The screenshot shows the NAVISTAR eBill Lease system interface. It includes a menu on the left, a search bar, and a main content area displaying account balance details. The interface is annotated with numbered callouts:

- 1**: Points to the menu icon in the top left.
- 2**: Points to the 'Item Search' field.
- 3**: Points to the 'Add to Payment Cart' and 'Approve' buttons at the bottom.
- 4**: Points to the top navigation bar and the bottom scroll bar.
- 5**: Points to the 'Currency' field.
- 6**: Points to the 'Processing' indicator in the top right.
- 7**: Points to the 'Processing' indicator in the top right.

Approved	Lease#	Inception Date	Due Date	Original Principal	Rent	Total Due	Late Interest	Sales Tax	Other Amount	Dispute Amount	Dispute
<input type="checkbox"/>	01-00761-0002972666-00003	01/22/2010	10/22/2010	1324.540	1259.00	1,324.54		75.54			
<input type="checkbox"/>	01-00761-0003973866-00003	01/22/2010	09/22/2010	1324.540	1259.00	1,324.54		75.54			
<input type="checkbox"/>	01-00761-0003973866-00003	01/22/2010	07/22/2010	2060.280		2,060.28			2060.28		



Changing Customer you are Representing

Before you view information or perform a transaction, make sure that you have selected the billing customer that you wish to represent. Follow these steps to change the billing customer:

Step	Action
1.	From My Account, click Customers link.
2.	Click on the customer that you wish to represent. A confirmation will indicate which account you are representing.

NAVISTAR

Menu

Search:

- My Account
 - Disputes
 - Account Balance
 - Closed Item History
 - Payment History
 - Payment Cart
 - My Preferences
 - Customers**
 - View/Cancel Scheduled Payments
 - View Customer Reports

Customers

Test Dealer 1 is currently representing: eBill Test Dealer 2

Select the billing customer you wish to represent.

Business Unit	Description	Customer ID	eBill Test Dealer
NFCRN	NFC Retail Notes	777777	eBill Test Dealer 2
NFCWN	Wholesale Note Receivables	777777	eBill Test Dealer
NFCUS	Navistar Financials Corp	777777	eBill Test Dealer
NFCLM	NFC Lease Management	88888888888888	eBill Test Dealer 2




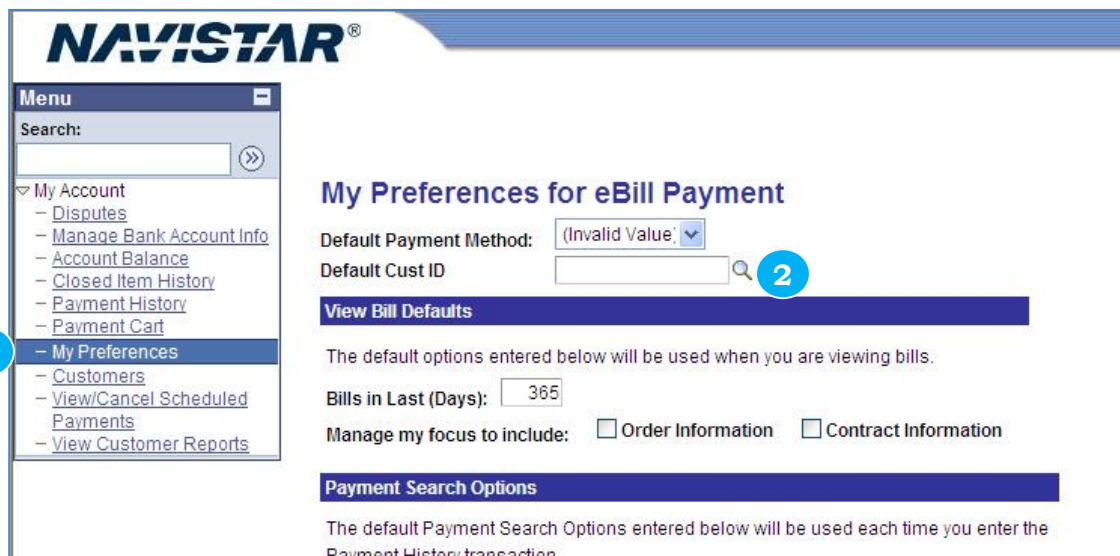
Note: You can set eBill to default to a specific billing customer every time you log in. See next instructions for [Setting your Customer ID Default](#) .



Setting your Customer ID Default

If you have more than one customer, you can set eBill to default to a specific billing customer every time you log in.

Step	Action
1.	From the Menu, click My Preferences link.
2.	In Default Cust ID , click  .
3.	Select the default customer ID. (Note: this step will take you back My Preferences for eBill Payment screen)



NAVISTAR


Menu

Search:

- My Account
 - Disputes
 - Manage Bank Account Info
 - Account Balance
 - Closed Item History
 - Payment History
 - Payment Cart
 - My Preferences**
 - Customers
 - View/Cancel Scheduled Payments
 - View Customer Reports

My Preferences for eBill Payment

Default Payment Method: (Invalid Value)

Default Cust ID 

View Bill Defaults

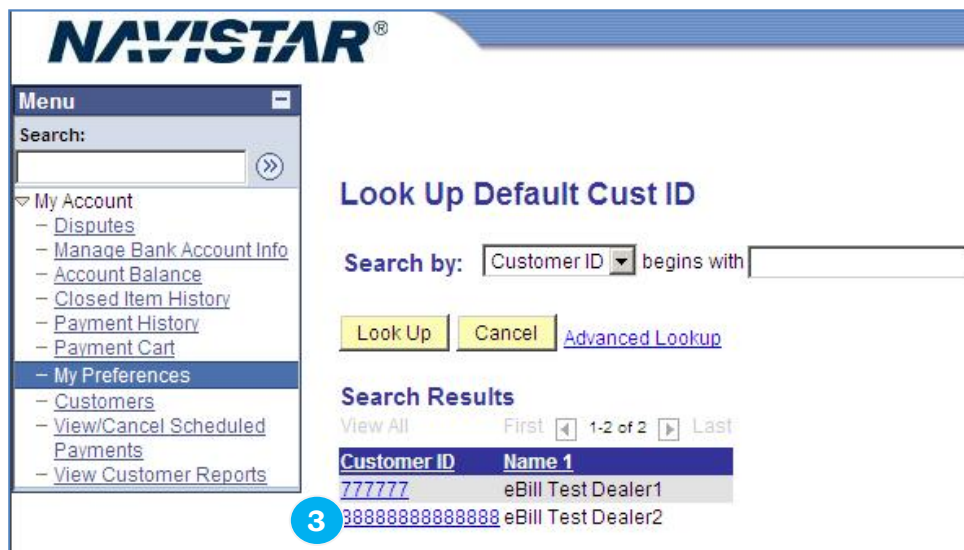
The default options entered below will be used when you are viewing bills.

Bills in Last (Days):

Manage my focus to include: Order Information Contract Information

Payment Search Options

The default Payment Search Options entered below will be used each time you enter the Payment History transaction.



NAVISTAR

Menu

Search:

- My Account
 - Disputes
 - Manage Bank Account Info
 - Account Balance
 - Closed Item History
 - Payment History
 - Payment Cart
 - My Preferences
 - Customers
 - View/Cancel Scheduled Payments
 - View Customer Reports

Look Up Default Cust ID

Search by: Customer ID begins with

[Advanced Lookup](#)

Search Results

View All First 1-2 of 2 Last

Customer ID	Name 1
777777	eBill Test Dealer1
3888888888888888	eBill Test Dealer2



eBill Lease User Guide

Step	Action
4.	Click Save button. (Note: your transaction is not saved until you click Save.)

NAVISTAR

Menu

Search:

- My Account
 - Disputes
 - Manage Bank Account Info
 - Account Balance
 - Closed Item History
 - Payment History
 - Payment Cart
- My Preferences**
 - Customers
 - View/Cancel Scheduled Payments
 - View Customer Reports

The default payment search options entered below will be used each time you enter the Payment History transaction.

Payments in Last (Days):

Payment Applied:

Sort payments by:

Item Search Options

The default Item Search Options entered below will be used each time you enter the Balance Detail transaction.

Items Due in Last (Days):

Type:

Item Status:

In Dispute:

In Collection:

Deduction:

Sort items by:

Preferred Currency

The Preferred Currency entered below is used for the Account Balance transaction when open items are in multiple currencies.

Preferred Currency:

Exchange Rate Type:

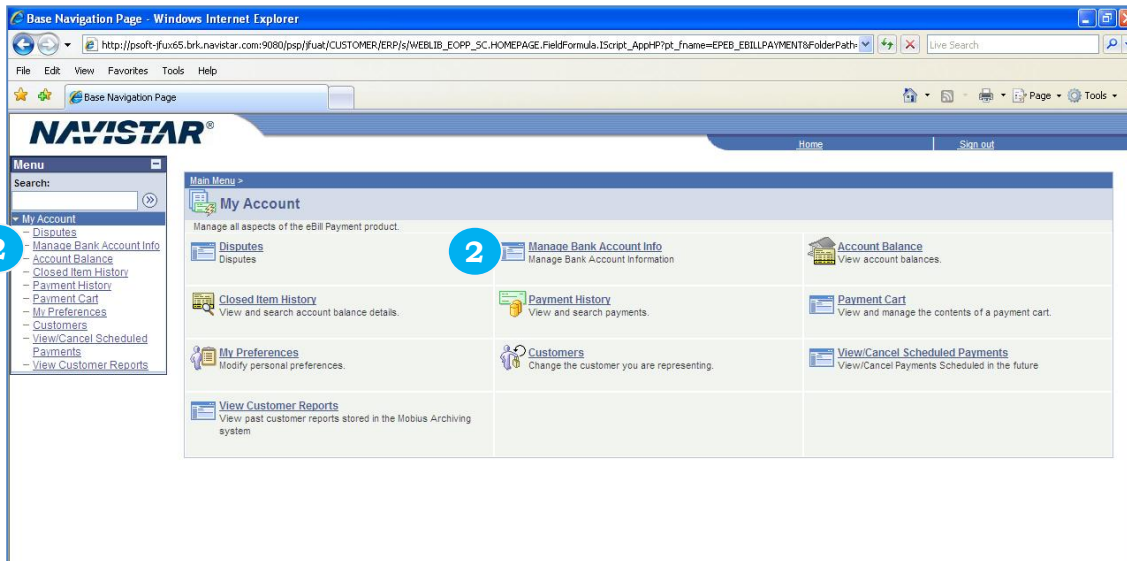
4 Save



Initial Bank Account Setup

Before you can begin scheduling your payments, you will need to setup your bank profile(s).

Step	Action
1.	From the Menu, click My Account link.
2.	Click Manage Bank Account Info link or icon.





eBill Lease User Guide

Step	Action
3.	In the Beneficiary Bank field, type <the bank name>.
4.	In the Routing Number field, type <the bank's routing number>.
5.	In the Bank Account # field, type <the bank account #>.
6.	Click Address to add bank address. This is optional.
7.	Click Save button. (Note: your transaction is not saved until you click Save.)

The screenshot shows the NAVISTAR eBill Lease Management interface. At the top left is the NAVISTAR logo. A 'Menu' sidebar on the left contains options like 'My Account', 'Disputes', 'Manage Bank Account Info', 'Account Balance', 'Closed Item History', 'Payment History', 'Payment Card', 'My Preferences', 'Customers', 'View/Cancel Scheduled Payments', and 'View Customer Reports'. The main content area displays 'Remit From Customer' as '8888888888888888 eBill Test Dealer 2' and 'NFCLM NFC Lease Management'. Below this is a table with columns: Country, Address, Beneficiary Bank, Routing Number, and Bank Account #. The table contains one row with values: USA, Address, My First Bank, 072405455, and 7912001364. Red circles with numbers 3, 4, 5, and 6 highlight the Beneficiary Bank, Routing Number, Bank Account #, and Address fields respectively. At the bottom, a 'Save' button is highlighted with a red circle and the number 7, along with an 'Insert New Bank' button.

Country	Address	Beneficiary Bank	Routing Number	Bank Account #
1 USA	Address	My First Bank	072405455	7912001364

7 Save Insert New Bank



Adding a Bank Account

You may choose to add more than one bank into your account.

Step	Action
1.	In Manage Bank Account Info screen, click Insert New Bank button.
2.	In the Beneficiary Bank , Routing Number and Bank Account # fields, type new bank account information. (Note: adding bank address is optional)
3.	Click Save button. (Note: your transaction is not saved until you click Save.)

Remit From Customer 88888888888888 eBill Test Dealer 2
NFCLM NFC Lease Management

Country	Address	Beneficiary Bank	Routing Number	Bank Account #
1 USA	Address	My First Bank	072405455	7912001364

Save Insert New Bank **1**


Remit From Customer 88888888888888 eBill Test Dealer 2
NFCLM NFC Lease Management

Country	Address	Beneficiary Bank	Routing Number	Bank Account #
1 USA	Address	My Second Bank 2	101001018	7913545666
2 USA	Address	My First Bank	072405455	7912001364

3 Save Insert New Bank



Deleting a Bank Account

Step	Action
1.	In Manage Bank Account Info screen, click  next to bank information row that you want to delete.
2.	Click Save button.

NAVISTAR® Home



Menu

Search:


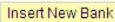
- My Account
 - Disputes
 - Manage Bank Account Info
 - Account Balance
 - Closed Item History
 - Payment History
 - Payment Card
 - My Preferences
 - Customers
 - View/Cancel Scheduled Payments
 - View Customer Reports

Remit From Customer 88888888888888 eBill Test Dealer 2

NFCLM NFC Lease Management

Country	Address	Beneficiary Bank	Routing Number	Bank Account #
1 USA	Address	My Second Bank	101001018	7913545666 
2 USA	Address	My First Bank	072405455	7912001364 

Customize | Find | First 1-2 of 2 Last



Viewing Account Balance and Invoices

Account Balance is a summary of your balances and most recent activities. From this screen you will be able to view your balance and schedule a payment at invoice level. Follow these steps to view your account balance summary and invoices.

Step	Action
1.	From My Account, click Account Balance link.
2.	To view the invoice breakdown of the balance, click the balance amount link (this step will take you to the Account Balance Detail screen).

NAVISTAR

Menu

Search:

- My Account
 - Disputes
 - Manage Bank Account Info
 - Account Balance**
 - Closed Item History
 - Payment History
 - Payment Cart
 - My Preferences
 - Customers
 - View/Cancel Scheduled Payments
 - View Customer Reports

Account Balance

8888888888888888 eBill Test Dealer 2

NFCLM NFC Lease Management

Customer Account Summary			
Amount	Description	Currency	As of Date
4,729.37	Balance	USD	09/30/2010

Account Balance Detail at Lease Level:

Account Balance

Account Balance Detail

8888888888888888 eBill Test Dealer 2

NFCLM NFC Lease Management [Item Search](#)

Show Breakdown Balances by

Item Status: Open

Balance Total: 4,729.37 Currency: USD

Approved	Lease #	Inception Date	Due Date	Original Pricial	Rent	Total Due	Late Interest	Sales Tax	Other Amount	Dispute Amount	Dispute Reason	Date I
<input checked="" type="checkbox"/>	01-00761-0003973666-00008	01/22/2010	10/22/2010	1334.640	1269.00	1,334.64		76.64				10/01
<input type="checkbox"/>	01-00761-0003873666-00008	01/22/2010	09/22/2010	1334.640	1269.00	1,334.64		76.64				10/01
<input type="checkbox"/>	01-00761-0003873666-00008	01/22/2010	07/22/2010	2060.290		2,060.29			2060.29			10/01

[Return to Account Balance Summary](#)



eBill Lease User Guide

Viewing Invoice Detail

Step	Action
1. & 2.	Follow steps 1 and 2 above.
3.	Click the Lease # that you would like to view (this step will take you to Item Detail screen where you can view inception date, rent etc.)
4.	To view historical activities on the lease, click the Item Activity link.

Account Balance

Account Balance Detail
 88888888888888 eBill Test Dealer 2
 NFCLM NFC Lease Management [Item Search](#)

Show Breakdown Balances by

Item Status: Open
 Balance Total: 4,729.37 Currency: USD

Open Items Detail End | View All | #1-3 of 3 | List

Approved	Lease #	Inception Date	Due Date	Original Principal	Rent	Total Due	Late Interest	Sales Tax	Other Amount	Dispute Amount	Dispute Reason	Date
<input checked="" type="checkbox"/>	01-00761-010008	01/22/2010	10/22/2010	1334.640	1259.00	1,334.64		75.64				10/14/2010
<input type="checkbox"/>	01-00761-010008	01/22/2010	09/22/2010	1334.640	1259.00	1,334.64		75.64				10/14/2010
<input type="checkbox"/>	01-00761-0003873866-00008	01/22/2010	07/22/2010	2060.290		2,060.29			2060.29			10/14/2010

Customize End View All #1-3 of 3 List

Add to Payment Cart Approve All Unapprove All

[Return to Account Balance Summary](#)

Item Detail screen:

Account Balance

Item Detail
 eBill Test Dealer 2
 NFCLM NFC Lease Management

Lease #: 01-00761-0003873866-00008
 Status: Open
 Inception Date: 01/22/2010
 Date Issued: 10/01/2010
 Due Date: 09/22/2010

Total Due: 1,334.64 USD
 Original Balance: 1,334.64
 Rent: 1,259.00
 Late Interest:
 Other Amount:
 Sales Tax: 75.64
 Payment Method: Check

▼ Rent

VIN	Make	Model	Description	Info Description

Disputes

Dispute Reason: Date: 10/14/2010
 Dispute Amount:
 Customer Conversation

4 [Item Activity](#)
[Return to Balance Detail](#)



eBill Lease User Guide

Item Activity screen:

Account Balance

Item Activity

eBill Test Dealer 2

NFCM NFC Lease Management

Item ID: 01-00761-0003973666-00008

Item Status: Open

Item Balance: 1,334.54 Currency: USD

Item Activity			
Accounting Date	Description	Amount	Currency
09/30/2010	Invoice	1,334.54	USD

[Return to Item Detail](#)

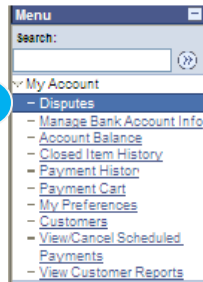


Note: Remember to click [Return to](#) .. links if you wish to return to previous screen.



Viewing your Pending Disputes


Step	Action
1.	From My Account, click Disputes link (you will then be able to view all your pending disputes on this screen)



Lease#	Item Line	Due Date	Original Amt Due	Late Interest	Total Due	Sales Tax	Other Amount	Date Issued	Dispute Amount	Dispute Reason
<input type="checkbox"/> 01-00781-0003973866-00008	0	10/22/2010	1334.540		1334.540	75.54		10/01/2010		
<input type="checkbox"/> 01-00781-0003973866-00008	1	09/22/2010	1334.540		1334.540	75.54		10/01/2010	150.00	EXT CL
<input type="checkbox"/> 01-00781-0003973866-00008	2	07/22/2010	2060.290		2060.290		2060.29	10/01/2010		



Disputing an Invoice

Follow these steps to dispute an invoice and enter additional remarks if necessary.

Step	Action
1.	From My Account, click Disputes link.
2.	Check the lease number(s) that you would like to dispute. Lease: you can dispute multiple leases <u>only</u> if the dispute date, amount and reason are the same on <u>all</u> invoices.
	In Dispute Criteria section, follow steps 3-6 to complete all required information.
3.	In Dispute Date field, click  to lookup and select the dispute date. Dispute date can be any time before the payment date.



eBill Lease User Guide

Step	Action
4.	In Dispute Reason field, click  to lookup and select dispute reason.
5.	In Dispute Amount field, type the amount of dispute.
6.	6a. Click Apply button. 6b. After you click Apply, all the information you entered will show in the Dispute Detail section for the lease(s) selected.
	Note: If you have multiple reasons on a dispute, click  at the end of the note # line to add your reasons.
7.	Click Save button. Note: your transaction is not saved until you click Save.

1

2

3

4

5

6a

6b

7

Lease #	Item Line	Due Date	Original Amt Due	Late Interest	Total Due	Sales Tax	Other Amount	Date Issued	Dispute Amount	Dispute Reason
<input type="checkbox"/>	0	10/22/2010	1334.540		1334.540	75.54		10/01/2010		
<input type="checkbox"/>	1	09/22/2010	1334.540		1334.540	75.54		10/01/2010	100.00	FEE Fees
<input type="checkbox"/>	2	07/22/2010	2060.290		2060.290		2000.29	10/01/2010		



Note: If you only have one dispute or have multiple disputes with different amounts/date/reason, you can directly enter your dispute(s) in the Dispute Detail section.



Note: You cannot dispute an invoice that is pending for payment. The checkbox next to pending invoice payment is grayed out. In order to dispute a pending payment, you will first need to remove it from the Payment Cart or cancel the payment. See Viewing/Canceling a Scheduled Payment instruction.



Scheduling a Payment

Step	Action
1.	From My Account, click Account Balance link.
2.	In Customer Account Summary, click the summary amount link (this will take you to the Account Balance Detail screen).
3.	In Account Balance Detail screen, check the lease(s) that you want to pay.
4.	Click Add to Payment Cart button (this will take you to the Payment Cart screen).

NAVISTAR

Menu

Search:

- My Account
 - Disputes
 - Manage Bank Account Info
 - Account Balance**
 - Closed Item History
 - Payment History
 - Payment Cart
 - My Preferences
 - Customers
 - View/Cancel Scheduled Payments
 - View Customer Reports

Account Balance

8888888888888888 eBill Test Dealer 2

NFCLM NFC Lease Management

Customer Account Summary			
Amount Description	Amount	Currency	As of Date
Balance	4,729.37	USD	09/30/2010

Account Balance

Account Balance Detail

8888888888888888 eBill Test Dealer 2

NFCLM NFC Lease Management [Item Search](#)

Show Breakdown Balances by

Item Status: Open

Balance Total: 4,729.37 Currency: USD

Open Items Detail												
Approved	Lease #	Inception Date	Due Date	Original Principal	Rebt	Total Due	Late Interest	Sales Tax	Other Amount	Dispute Amount	Dispute Reason	Date Issued
<input type="checkbox"/>	01-00761-0003973666-00008	01/22/2010	10/22/2010	1334.540	1269.00	1,334.54		75.64				10/01/2010
<input checked="" type="checkbox"/>	01-00761-0003973666-00008	01/22/2010	09/22/2010	1334.540	1269.00	1,334.54		75.64		160.00	FEE	10/01/2010
<input type="checkbox"/>	01-00761-0003973666-00008	01/22/2010	07/22/2010	2060.290		2,060.29			2060.29			10/01/2010

[Return to Account Balance Summary](#)



eBill Lease User Guide

Step	Action
5.	In Payment Cart screen, review lease number(s) that you want to pay and confirm each one by checking or un-checking.
6.	Click Update Cart button.
7.	Click Save button. (Once you save, Make Payment link will appear)
8.	Click Make Payment link (this will take you to Make Payment screen).

Account Balance

Payment Cart

88888888888888 eBill Test Dealer 2
 NFCLM NFC Lease Management

The items shown below are currently in your Payment Cart. Please note that your changes may not be saved until you click on the Update Cart button. When you select Make Payment, the selected items will be paid.

Sort items by:

Pay	Lease Number	Inception Date	Due Date	Original Principal	Rent	Total Due	Payment Amount	Late Interest	Sales Tax	Other Amount	Dispute Amount	Dispute Reason	Date Issued
<input checked="" type="checkbox"/>	01-00781-0003973886-00008	01/22/2010	07/22/2010		2080.290	2,080.29	2,080.29			2080.29			10/01/2010
<input checked="" type="checkbox"/>	01-00781-0003973886-00008	01/22/2010	09/22/2010	1334.540	1259.00	1,334.54	1,174.54		75.54		160,000	FEE	10/01/2010
<input type="checkbox"/>	01-00781-0003973886-00008	01/22/2010	10/22/2010	1334.540	1259.00	1,334.54	1,334.54		75.54				10/01/2010

Total Counts and Amounts by Currency

Currency	Count	Total Due	Selected	Payment Amount
USD	3	4,728.37	3	4,569.37


[Return to Balance Detail](#)

[Make Payment](#)

[Return to Balance Detail](#)



eBill Lease User Guide

Step	Action
9.	Click Pay this Amount button.
10.	Click  to lookup bank account # (this will take you to Look Up Bank Account # screen).

Make Payment

Please select the Payment Method used to pay the amounts. The payment is by currency. If you want to pay only the amount for a particular currency, click on the "Pay This Amount" button to continue. If you want to pay the amounts for all the currencies, click on "Pay All The Amounts" button to continue.

If you are short paying an item, please provide a comment.

*Payment Method:

Comments:

Payment Amounts by Currency	
Currency	Payment Amount
USD	<u>3,234.83</u>


9

Make Payment


Direct Debit Payment Verification

Verify that the following information is correct. If you are satisfied with the payment information, click on "OK to Pay". Otherwise, click on the "Previous" button to make corrections.

Payment Amounts by Currency	
Currency	Payment Amount
USD	<u>3,234.83</u>

Bank Account#  **10**

Verification Information

Payment Date: 

Beneficiary Bank:

Bank Account #:



Viewing/Canceling a Scheduled Payment

Step	Action
1.	Click View/Cancel Scheduled Payments link.
2.	To see more details, click Detail link next to the Payment ID (payment details will appear in the Payment Details section).
3.	To cancel a payment, click Cancel link next to the Payment ID that you want to cancel (this step will take you to a question verifying your cancellation).
4.	Click Yes button.

View/Cancel Scheduled Payments

8888888888888888 eBill Test Dealer 2

NFCML NFC Lease Management

Cancel	Payment ID	Detail	Item Balance	Dispute Amount	Payment Amount	Payment Date
Cancel	8888888888888820101014A	Detail	1334.540		1334.540	10/28/2010
Cancel	8888888888888820101014B	Detail	1334.540	160.000	1174.540	10/27/2010

Payment Details

Lease #	Inception Date	Due Date	Rent	Original Principal

Print

Are you sure you want to cancel this payment?

[Yes](#) [No](#)



eBill Lease User Guide

Viewing Processed Payment(s)

Follow these steps to view your payment history.

Step	Action
1.	From My Account, click Payment History link.
2.	To view detailed history of your payments, click on the Payment Ref link (this will take you to Payment Detail screen).

NAVISTAR

Menu

Search:

- My Account
 - Disputes
 - Manage Bank Account Info
 - Account Balance
 - Closed Item History
 - Payment History**
 - Payment Card
 - My Preferences
 - Customers
 - View/Cancel Scheduled Payments
 - View Customer Reports

Payment History

8888888888888888 eBill Test Dealer 2

NFCLM NFC Lease Management

If the payment you are looking for does not appear in the list below, use [Payment Search](#).

Click on Payment ID to see payment detail information.

Payment List Find | View All | First 1 of 1 Last

Payment Ref	Payment Applied	Date Received	Payment Amount	Currency

Customize Find View All First 1 of 1 Last

eBill Payment History Find | View All | First 1 of 1 Last

Payment Ref	Date Received	Payment Amount	Payment Currency
8888888888888820101014A	10/14/2010	1,174.54	USD

Customize Find View All First 1 of 1 Last



eBill Lease User Guide

Step	Action
3.	To view more details, click the Item ID link that you would like to review (this step will take you to Item Detail screen where you can view inception date, rent, etc.)
4.	To view historical activities on the lease, click Item Activity link.

Menu

Search:

- My Account
 - Disputes
 - Manage Bank Account Info
 - Account Balance
 - Closed Item History
 - Payment History**
 - Payment Cart
 - My Preferences
 - Customers
 - View/Cancel Scheduled Payments
 - View Customer Reports

[Payment History](#)

Payment Detail

eBill Test Dealer 2

Payment Detail

Payment ID: 88888888888820101014A
 Date Received: 10/14/2010
 Payment Applied: Yes
 Date Applied: 10/14/2010
 Payment Amount: 1,174.54 Currency: USD

Payment Activity

Customer Name	Item ID	Activity Type	Entry Amount	Currency
eBill Test Dealer 2	01-00761-0003973666-00008	Payment	1,174.540	USD

[Return to Payment List](#)

Item Detail screen:

[Payment History](#)

Item Detail

eBill Test Dealer 2

NFCM NFC Lease Management

Lease #:	01-00761-0003973666-00008	Total Due:	160.00	USD
Status:	Open	Original Balance	1,334.54	
Inception Date:	01/22/2010	Rent	1259.00	
Date Issued:	10/01/2010	Late Interest		
Due Date:	09/22/2010	Other Amount		
		Sales Tax	75.54	
		Payment Method:	Check	

Rent

VIN	Make	Model	Description	Info Description

Disputes

Dispute Reason: FEE Fees Date: 10/29/2010

Dispute Amount: 160.00

Customer Conversation

[Item Activity](#)

[Return to Payment Detail](#)

4



eBill Lease User Guide

Item Activity screen:

Payment History
Item Activity

eBill Test Dealer 2

NFCLM NFC Lease Management

Item ID: 01-00761-0003973666-00008

Item Status: Open

Item Balance: 160.00 Currency: USD

Item Activity			
Accounting Date	Description	Amount	Currency
09/30/2010	Invoice	1,334.54	USD
10/15/2010	Direct Debit Remit - Clearing	-1,174.54	USD

[Return to Item Detail](#)

Viewing Paid Invoices

Step	Action
1.	From My Account, click Closed Item History link.
2.	To view lease detail, use Item Search to search for a specific lease or click on the lease number link (this step will take you to Item Detail screen where you can view inception date, rent, etc.)
3.	To view historical activities on the lease, click the Item Activity link.

NAVISTAR

Home | Sign out

New Window | Help | Customize Page

Menu

Search:

My Account

- Disputes
- Manage Bank Account Info
- Account Balance
- **Closed Item History**
- Payment History
- Payment Card
- My Preferences
- Customers
- View/Cancel Scheduled Payments
- View Customer Reports

Closed Item History

88888888888888 eBill Test Dealer 2

NFCLM NFC Lease Management

If the item you are looking for does not appear in the list below, use [Item Search](#).

Click on item ID to see item detail information.

Balance Detail										
Lease #	Inception Date	Due Date	Closed Date	Original Principal	Rent	Late Interest	Sales Tax	Other Amount	Dis	
1-00761-0003973666-00008	01/22/2010	09/22/2010	10/19/2010	1334.540	1259.00		75.54			

Customize



eBill Lease User Guide

Item Detail screen:

Balance Detail
Item Detail

eBill Test Dealer 2

NFCLM NFC Lease Management

Lease #: 01-00761-0003973666-00008 Total Due: 0.00 USD

Status: Closed Original Balance: 1,334.54

Inception Date: 01/22/2010 Rent: 1,259.00

Date Issued: 10/01/2010 Late Interest

Due Date: 09/22/2010 Other Amount

Payment Method: Direct Debit Sales Tax: 75.54

▼ Rent

VIN	Make	Model	Description	Info Description

Disputes

Dispute Reason: Date: 10/20/2010

Dispute Amount:

Customer Conversation

3 [Item Activity](#)
[Return to Balance Detail](#)

Item Activity screen:

Balance Detail
Item Activity

eBill Test Dealer 2

NFCLM NFC Lease Management

Item ID: 01-00761-0003973666-00008

Item Status: Closed

Item Balance: 0.00 Currency: USD

Item Activity

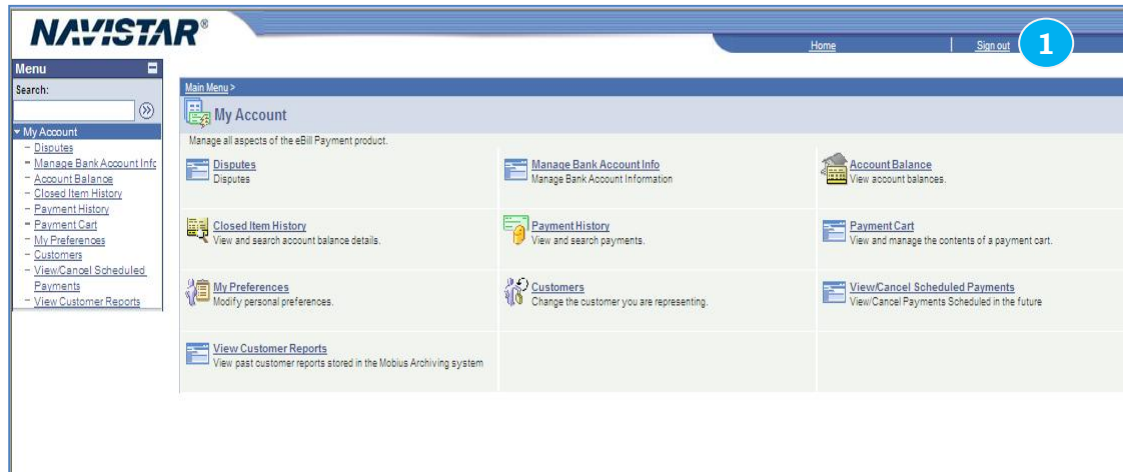
Accounting Date	Description	Amount	Currency
09/30/2010	Invoice	1,334.54	USD
10/15/2010	Direct Debit Remit - Clearing	-1,174.54	USD
10/19/2010	Direct Debit Cash Clearing	0.00	USD
10/19/2010	Direct Debit Remit - Clearing	-160.00	USD

[Return to Item Detail](#)



Logging Off

Step	Action
1.	To log out of eBill, click Sign out link.



How to Get Support

For eBill access, password reset, support or questions on eBill, please contact Customer Service at (800) 233-912 ext. 7181.